

<p>Quality Manual</p> <p>Quality Policy</p>		<p>Document</p> <p>QP</p>
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OUR QUALITY POLICY

It is our policy to ensure the continual improvement of our overall performance and to satisfy the expectations and needs of our customers.

To achieve this objective, we operate a Management System that is described in the Quality and Administration Manual and accompanying documents, which primarily satisfies the requirements of BS EN ISO 9001: 2015 and is further supported by those of ISO/IEC 17020: 2012.

Adherence to this policy involves all of the activities and services specified in the Scope stated in our Quality and Administration Manual.

When arriving at this policy, we will consider the internal and external issues, opportunities and needs and expectations of relevant interested parties that affect our management system

We will support our performance by carefully selecting and developing our own personnel to ensure that they are trained to perform their work effectively, efficiently and knowledgeably.

We will work with our suppliers and subcontractors to obtain the best possible service and product.

By responsibly collecting and listening to the views of our clients and other interested parties, we expect to provide the most suitable service at the time and we will plan to continually improve it.

This policy is understood, implemented and maintained at all levels within the organisation and provides a framework for our objectives.

We make this policy publicly available.

Top Management has the ultimate responsibility for the effective operation of the Management System.

Signed: 

Date: 7th August 2017

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